

Repair and replacement fees for products outside of warranty or without proof of purchase.

Repair fees applicable from 1 October 2021

Nintendo will notify you if your product is out of warranty, or if proof of purchase has not been provided.

If your item(s) are out of warranty, we will diagnose the item(s) to determine the fault.

Cost estimates will then be provided to you, but repair costs will be capped at the following maximum prices:

Item	Fault	Max repair price* (out of warranty Inc. Tax)
Nintendo OLED (console)	Game Reading Error / Screen Defect / Touch Screen Damage / Plastics /Buttons damaged / Water Damage / Power Issue - The console does not turn on / Battery Replacement	£190.50
Nintendo Switch (console)	Game Reading Error / Screen Defect / Touch Screen Damage / Plastics /Buttons damaged / Water Damage / Power Issue - The console does not turn on / Battery Replacement	£120
Nintendo Switch Lite	Game Reading Error / Screen Defect / Touch Screen Damage / Plastics /Buttons damaged / Water Damage / Power Issue - The console does not turn on / Battery Replacement	£108
Joy-Con (single controller)	Physical Damage / Water damage / Power issue	£26.40

*Maximum price is applied when the item is swapped with a replacement or re-manufactured product.

Please note that the max repair prices is applied to each item. E.g 2 x Joy-con controllers would be a maximum price of £52.80 (2 x £26.40).

Depending on the extent of the fault, the repair price may be lower than max price.